

Crown 2012 Educational Class Schedule

Class Date	Location	Instructor	Course Name	Price	Test Fee	Time
JANUARY						
Jan. 10, 2012- . 12, 2012	Orlando	Don McNulty	Trauma Scene Cleanup-This course is the ' Gold Standard ' for training you in Crime and Trauma Scene Cleanup.	\$999 No Refunds	\$60	8a m-5pm
Jan. 13, 2012	Orlando	Don McNulty	Business Side of the "Trauma Scene Clean-up Course	\$395	NT	8am-3pm
Jan. 18, 2012	Orlando	Branden	IICRC CEC 3M-Hard Surface & Stone Floor Protection & Certification Class	\$99	NT	9am-12pm
Jan. 25, 2012	Orlando	Ted Krajewski	FLIR/Extech- YOUR Tools for Success in the Restoration & Remediation Industry IICRC CEC	\$29.95	NT	1pm-5pm
Jan. 31, 2012	Orlando	Al Shulze	IICRC CEC Hard Surface 101- Re-quired for Hard Surface Advanced Class	\$99	NT	9am-12pm
FEBRUARY						
Feb. 6, 2012- Feb. 7, 2012	Orlando	Rick Ruch	IICRC CCT- Carpet Cleaning Tech	\$299	\$50	8am-5pm
Feb. 8, 2012- Feb. 10, 2012	Orlando	Rick Ruch	IICRC WRT- Water Restoration Tech	\$399	\$50	8am-5pm
Feb. 15, 2012	Orlando	Al Shulze	IICRC CEC Hard Surface 101- Re-quired for Advanced Class	\$99	NT	9am-12pm
Feb. 15, 2012	Jacksonville	Ted Krajewski	FLIR/Extech- YOUR Tools for Success in the Restoration & Remediation Industry IICRC CEC	\$29.95	NT	1pm-5pm
Feb. 24, 2012	Orlando	Harvey Cohen, Attorney at Law	Insider Secrets: A restoration's guide to insurance claims IICRC CEC & Lunch Provided	No charge	NT	9am- 12:30pm
Feb. 27, 2012- Feb. 28, 2012	Orlando	Steve Andrews	IICRC UFT- Upholstery & Fabric Tech	\$299	\$50	8am-5pm
MARCH						
Mar. 1, 2012-Mar. 2, 2012	Orlando	Steve Andrews	IICRC RRT- Repair & Reinstallation Tech	\$299	\$50	8am-5pm
Mar. 7, 2012- Mar. 8, 2012	Orlando	Gary Funari	FSRT- Fire & Smoke Restoration Tech IICRC	\$299	\$50	8am-5pm
Mar. 9, 2012	Orlando	Gary Funari	OCT- Odor Tech IICRC	\$159	\$50	8am-5pm
Mar. 14, 2012	Orlando	Branden	IICRC CEC 3M-Vinyl Floor Protection & Certification Class	\$99	NT	9am-12pm
Mar. 21, 2012	Jacksonville	Branden	IICRC CEC 3M-Hard Surface & Stone Floor Protection & Certification Class	\$99	NT	9am-12pm
Mar. 28, 2012- Mar. 30, 2012	Orlando	Anissa	Firehouse Education IICRC CEC	\$1295	TBD	8am-5pm
APRIL						
Apr. 4, 2012	Orlando	Al Shulze	IICRC CEC Hard Surface 101- Re-quired for Advanced Class	\$99	NT	9am-12pm
Apr. 21 & 28, 2012	Orlando	Al Shulze	IICRC CEC Hard Surface Advanced-Required Hard Surface 101 Class	\$199	NT	9am-12pm
Apr. 25, 2012	Orlando	Harvey Cohen, Attorney at Law	Insider Secrets: A restoration's guide to insurance claims IICRC CEC & Lunch Provided	No charge	NT	9am- 12:30pm
MAY						
May 1, 2012- May 2, 2012	Orlando	Melody	Spot and Full Room Dyeing Class	\$250		8am-5pm
May 7, 2012- May 8, 2012	Jacksonville	Rich Ruch	IICRC CCT- Carpet Cleaning Tech	\$299	\$50	8am-pm
May 9, 2012- May. 11, 2012	Jacksonville	Rick Ruch	IICRC WRT- Water Restoration Tech	\$399	\$50	8am-5pm
May 30, 2012	Orlando	Al Shulze	IICRC CEC Hard Surface 101- Re-quired for Advanced Class	\$99	NT	9am-12pm

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JUNE						
June 13, 2012	Orlando	Al Shulze	IICRC CEC Hard Surface 101– Required for Advanced Class	\$99	NT	9am-12pm
JULY						
July 9, 2012- July 10, 2012	Orlando	George Cazares	IICRC CCT- Carpet Cleaning Tech	299	\$50	8am-5pm
July 11, 2012- July 13, 2012	Orlando	George Cazares	IICRC WRT- Water Restoration Tech	399	\$50	8am-5pm
July 21 & 28, 2012	Orlando	Al Shulze	IICRC CEC Hard Surface Advanced– Required Hard Surface Basic Class	\$199	NT	9am-12pm
AUGUST						
Aug. 8, 2012	Orlando	Branden	IICRC CEC 3M-Hard Surface & Stone Floor Protection & Certification Class	\$99	NT	9am-12pm
Aug. 15, 2012	Orlando	Al Shulze	IICRC CEC Hard Surface 101– Required for Advanced Class	\$99	NT	9am-12pm
Aug. 22, 2012– Aug. 23, 2012	Orlando	Quentin	IICRC CCMT– Commercial Carpet Maintenance Tech	\$299	\$50	8am-5pm
SEPTEMBER						
Sept. 10, 2012– Sept. 11, 2012	Jacksonville	Rich Ruch	IICRC CCT– Carpet Cleaning Tech	\$299	\$50	8am-pm
Sept. 12, 2012– Sept. 14, 2012	Jacksonville	Rick Ruch	IICRC WRT– Water Restoration Tech	\$399	\$50	8am-5pm
Sept. 19, 2012	Orlando	Al Shulze	IICRC CEC Hard Surface 101– Required for Advanced Class	\$99	NT	9am-12pm
OCTOBER						
Oct. 12, 2012	Orlando	Harvey Cohen, Attorney at Law	Insider Secrets: A restoration’s guide to insurance claims IICRC CEC & Lunch Provided	No charge		9am-12:30pm
Oct. 17, 2012	Orlando	Branden	IICRC CEC 3M-Hard Surface & Stone Floor Protection & Certification Class	\$99	NT	9am-12pm
Oct. 20 & 27, 2012	Orlando	Al Shulze	IICRC CEC Hard Surface Advanced– Required Hard Surface Basic Class	\$199	NT	9am-12pm
NOVEMBER						
Nov. 5, 2012– Nov. 6, 2012	Orlando	Rich Ruch	IICRC CCT– Carpet Cleaning Tech	\$299	\$50	8am-pm
Nov. 7, 2012– Nov. 9, 2012	Orlando	Rick Ruch	IICRC WRT– Water Restoration Tech	\$399	\$50	8am-5pm
Nov. 14, 2012	Orlando	Al Shulze	IICRC CEC Hard Surface 101– Required for Advanced Class	\$99	NT	9am-12pm

Crown 2011 Educational Class Policies

When you attend our classes at Crown Cleaning Supplies & Equipment we always offer special discounts for class participants on chemicals, accessories, equipment, etc. To show our appreciation for your attendance and for taking the time to further your knowledge in the cleaning & restoration field!

All classes require a completed pre-registration form faxed to 407-648-7003 and a deposit or payment in full to reserve your seat. **Crown Cleaning Supplies & Equipment Cancellation Policy- Due to the expense involved with classes we can not issue any type of refund in the case of emergency, no cash refund.** Registration is only transferable; let us know if someone else will take your place. **No refunds on cancellations just education credit. Cancellations are subject to a credit applied to future classes only.** Crown Cleaning Supplies reserves the right to cancel a school or seminar with a full refund to advance registrants. No seat is guaranteed until it is paid for.

We offer multiple student discounts for all Crown classes. Please call Daphne for more information at 407-648-7004 or 904-636-0773 email her at Daphne@crowncleaningsupplies.com. When you arrive the day of class please park in our rear parking lot and be aware that the classroom temperature is kept chilly to keep you alert.

Looking for lodging or maybe turning your training seminar into a small vacation? In Orlando call the **Doubletree Hilton Hotel Orlando Downtown** (407) 425-4455 & press#2 ask for Matthew or Erika and receive a discounted rate of \$79 per night by mentioning Crown Cleaning Supplies. You can also Call **The Crowne Plaza Orlando Downtown** at 407-367-3626 or 407-843-8700 ext. 7117 (ask for Geo Placencia) and mention Crown for a Preferred Rate of \$69.00 per night. In Jacksonville, call the Best Western Hotel JTB/Southpoint 904-281-0900 and receive a discounted rate of \$59.95 per night by mentioning Crown Cleaning Supplies.

If you happen to fail your exam for the IICRC and are in need of retaking the exam, you can contact the IICRC and notify them that you would like to re-test here at Crown Cleaning Supplies. You will need to notify us at that point so that we can be expecting the new IICRC test to arrive and to schedule an Exam time. Doug Snyder is a IICRC Proctor Exam Provider.

Best Training School Registering & Class information-You must register for all classes that are taught by The Best Training School through www.besttrainingschool.com or you can call 1-888-856-4803. **Mold Remediator and Mold Inspector/Accessor Class:** Class completion enables you to take the Certification Exam for *National Organization for Remediators and Mold Inspectors* (NORMI) and also *American Council of Accredited Certification* (ACAC) formerly known as the American Indoor Air Quality Council (AIAQC).

You should contact the State of Florida to start the process of licensing and research their requirements at www.myfloridalicense.com prior to attending the class. We can forward you the steps involved in the process that the Best Training School has provided us.
NO CROWN CLUB DISCOUNTS APPLY TO BEST TRAINING SCHOOL OR IOT CLASSES.

IICRC Class Descriptions-

CCT: (2 day course) The **Carpet Cleaning Technician** course teaches the fundamentals of carpet cleaning. Topics include fiber types and characteristics, fiber identification, carpet construction and styles, dyeing at the mill, soil characteristics and the chemistry of cleaning. This course will also introduce the technician to the 5 methods commonly used in carpet cleaning. The differences between the CCT and CMT courses are, basically, a focus on either general or residential versus commercial applications.

UFT: (2 day course) The **Upholstery & Fabric Cleaning Technician** course covers upholstery fiber categories, fiber identification and testing, manufacturing of the fiber & fabric, chemistry of cleaning, upholstery cleaning methods, protections, spotting and potential problems. A student will have a specific knowledge about fabric and fiber content, as well as furniture construction. This enables students to identify limitations and potential cleaning related problems, on a given piece of upholstery.

SRT: (2 day course) The **Fire & Smoke Restoration Technician** course concentrates on technical procedure for successfully completing the restoration of a fire and smoke damaged environment. Students will learn how to combine technical procedures with a practical approach to managing the job site and how that relates to pricing the job.

OCT: (1 day course) The **Odor Control Technician** course covers olfaction and odor, odor sources, detection process, theory of odor control, equipment, chemical options and applications. The student will learn how to address odors caused from biological sources such as decomposition, urine contamination, and mold, combustion sources such as fire and smoke damage, and chemical sources such as fuel oil spills or volatile organic chemicals.

CRT: (2 day course) The **Color Repair Technician** course addresses the history of color, color theory, natural and synthetic dyes, dye methods, types of dyes, types of fibers, carpet styles and dye procedures. Other topics covered include color related cleaning issues such as fading, color loss due to contamination or bleaching, and the use of cleaning agents that may affect or remove color from carpet.

RRT: (2 day course) The **Carpet Repair and Reinstallation Technician** course teaches techniques and safety issues related to carpet repair and re-installation, carpet construction, inspection process prior to cleaning, tools of the trade, floor preparation, adhesives, carpet cushion installation, tackless strip and moldings, seaming, and proper stretching. This class also teaches various repairs that the carpet cleaner/restorer may come up against while dealing with an installed textile. This knowledge will enable the technician to recognize and avoid installation problems that may arise while performing carpet cleaning as well as how to correct many issues encountered.

WRT: (3 day course) The **Water Damage Restoration Technician** course is designed to teach restoration personnel that perform remediation work to give them a better concept of water damage, it's effects and techniques for drying of structures. This course will give residential and commercial maintenance personnel the background to understand the procedures necessary to deal with water losses, sewer backflows, and contamination such as mold.

HST: (2 day course) The **Health & Safety Technician** class is a must for anyone performing restoration or mold remediation! This course is provided to increase safety in your workplace and reduce your company's risk of costly fines and penalties. It is also designed to put you ahead in the restoration industry to show insurance companies you and your staff is ahead of the competition regarding health and safety. Topics to be covered are: OSHA standards, Inspections, Citations and Penalties, Record keeping, Personal Protective Equipment (PPE), Hazard Communication, Hazardous Materials, Confined Spaces, and Blood-borne Pathogens.

I, _____, have read and understand Crown's Educational Class Policies and Class Descriptions.

Signature- _____

Date- _____

Please sign & date both sides of registration form and fax to 407-648-7003



Educational Course Reservation Form

Return to: Crown Cleaning Supplies

Fax: (407)648-7003

Website:

www.crowncleaningsupplies.com

Date Reservation made: _____

Course Name: _____

Course Date: _____ Location: Jacksonville Orlando

Company Name: _____

Company Phone Number: _____

Company Address: _____
_____ Zip Code _____

Email Address: _____

Person from Company
Making Reservation: _____

Number of attendees from Company: _____

Attendee Name(s):

IICRC Test Fee: Please check appropriate box below

_____ Test Fee: \$50.00 Attendees will bring check payable to IICRC
 Attendees will bring credit card details to class

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DO NOT INCLUDE TEST FEE WITH CROWN CLASS PAYMENT. IT MUST BE PAID DIRECTLY TO INSTRUCTOR ON THE DAY OF TESTING.

IICRC Test : Attendees will bring check payable to IICRC Attendees will bring credit card details to class

Amount Paid: \$ _____ Fully Paid: Yes No Cash Credit Card Check A/R

Credit Card: _____

Expiration Date: _____ Security Code on Card: _____

Name on Card: _____ Billing Address for the Card: _____

Cardholder Signature _____ City & State: _____ Zip Code: _____

Confirmation Letter sent yes no Date Sent: _____ Via: Mail Email

For ASD and AMRT – must send in WRT Certification

For RCT – must send in UFT + CCT or CMT Certification

Employee Initials: _____

Comments: _____

(Make sure this form is filled out completely no payment!! no guaranteed seat!)

*****Fees & Discounts:** Registrations require payment at that time. Crown Club Members receive 50% discount off of the published price of certain courses. Please note that seating and school materials are limited and cannot be guaranteed for students registering at the door.

*****Cancellations:** Registration is transferable; let us know if someone else will take your place. **No refunds on cancellations just education credit. Cancellations are subject to a credit applied to future classes only.** Crown Cleaning Supplies reserves the right to cancel a school or seminar with a full refund to advance registrants.

*****Tax Deductions:** An income tax deduction may be allowed for education expenses including registration, travel, meals, and lodging when undertaken to maintain or improve professional skills. Please consult your tax professional.

I, _____, have read and understand Crown's Educational Class Policies and Class Descriptions.

Signature- _____ Date- _____

Please sign & date both pages of registration form and fax to 407-648-7003